**Panels on Research and Data in Legal Services for the Indigent**

8:00-9:20, Measuring What Matters: Case Outcomes, Performance Measurement, and System Effectiveness  
North Carolina (Margaret Gressens, North Carolina Office of Indigent Defense Services)  
Travis County, Texas (Margaret Ledyard, Travis County Criminal Courts Administration)  
Connecticut (Jennie Albert, Connecticut Division of Public Defender Services)  
Chair & Discussant: Jo-Ann Wallace, National Legal Aid and Defender Association

9:30-10:50, Defenders, Data Systems and Policy-Making  
(Chair: Andrew Davies, University at Albany, SUNY & NYS Indigent Legal Services)  
Business intelligence in the criminal justice system: Data-driven decision-making for policymakers and supervisors (Eric Stillings, Louisiana Public Defender Board)  
Data Gathering Process in Massachusetts (Ziyad Hopkins, Massachusetts Committee for Public Counsel Services)  
Unnoticed, Untapped, and Underappreciated: Client’s Perceptions of their Public Defenders (Janet Moore, University of Cincinnati College of Law)  
Discussant: Alissa Pollitz Worden, University at Albany, SUNY

11:00-12:20, Evaluating Policy Innovations  
(Chair: Andrew Davies, University at Albany, SUNY & NYS Indigent Legal Services)  
Using Checklists to Improve Advocacy (Jeff Adachi, San Francisco Public Defender)  
Providing Counsel at First Appearance in a Semi-Rural County (Kirstin Morgan, SUNY Albany, & colleagues)  
The Power of Checking Boxes: A Tool for Implementing and Evaluating Holistic Defense (Justine Olderman, Bronx Defenders)  
Kids, Counsel and Costs: An Empirical Study of Indigent Defense Services in the Los Angeles Juvenile Delinquency Courts (Cyn Yamashiro, Law Offices of Cyn Yamashiro/Loyola Law School, & colleagues)  
Discussant: Malia Brink, American University

12:30-1:50, Interdisciplinary and Holistic Defense  
(Chair: Alissa Pollitz Worden, University at Albany, SUNY)  
The Effects of Holistic Public Defense on Case Outcomes: Evidence from the Bronx Defenders (Paul Heaton, RAND Corporation)  
Social Workers and Criminal Defense Attorneys: A State Appellate Defender Office Expands the Collaboration to Re-sentencing and Re-entry (Dawn van Hoek, Director, Michigan State Appellate Defender)  
Holistic Defense: A New Model of Public Defense Representation (Brian Ostrom, National Center for State Courts)  
Discussant: Jim Bethke, Texas Indigent Defense Commission

2:00-3:20, Local Governance  
Defending the Poor During the Downturn: The Effect of the Great Recession on Public Defense (Alissa Pollitz Worden, University at Albany, SUNY, & colleagues)  
Workgroups to Networks: A New Framework for the Structure of Lower Criminal Courts (Erin York Cornwell, Cornell University)  
Informal Legal Actors (Valerie West, John Jay College of Criminal Justice)  
Discussant: David Carroll, Sixth Amendment Center

3:30-4:50, The Defense of Mentally Disordered Persons Accused of Crimes  
(Chair: Kirstin Morgan, University at Albany, SUNY)  
Representing the Mentally Ill Offender: An Evaluation of Advocacy Alternatives (Dottie Carmichael, Texas A&M University, & colleagues)  
The Role of Indigent Defense for Defendants with Mental Health Disorders: An Uncharted Issue (Jim Parsons, VERA Institute of Justice)  
The Role of Indigent Defense for Defendants with Mental Health Disorders: Preliminary Results (Pamela Clark Robbins, Policy Research Associates, & colleagues)  
Discussant: Michael Louis Perlin, New York Law School

5:00-6:20, The State of the Nation  
(Chair: Alissa Pollitz Worden, University at Albany, SUNY)  
Assessing the Degree to Which Public Defense Providers are Able to Adhere to the ABA Ten Principles and Priority Areas Noted for Technical Assistance (Caroline Cooper, American University)  
The Right to Counsel for Parents in Family Courts: A National Survey (Amy J. Hudson, University at Albany, SUNY, & colleagues)  
Discussant: Jo-Ann Wallace, National Legal Aid and Defender Association

To register and attend this conference, visit http://asc41.com.
For all other questions, contact Andrew Davies, Director of Research, NYS Indigent Legal Services, at andrew.davies@ils.ny.gov